



**Quarterly Physical Report of Operation**  
as of Second Quarter, 2021

**Department : Department of Human Settlements and Urban Development (DHSUD)**  
**Agency : Human Settlements Adjudication Commission (HSAC)**

Human Settlements Adjudication Program	Physical Target, 2021				Accomplishment, 2021				Total as of June	Variance as of June	Remarks (as of the quarter)	
	1st Q.	2nd. Q.	3rd. Q.	4th. Q.	Total	1st. Q.	2nd. Q.	3rd. Q.				4th. Q.
<b>Outcome Indicators</b>												
1. Percentage of decisions elevated to Court of Appeals that are affirmative	90%	90%	90%	90%	90%	89% (8/9)	100% (16/16)			96%	6	24/25
2. Percentage of stakeholders who rated HSAC adjudication process as satisfactory	50%	50%	50%	50%	50%	65% (119-42/119)	52.2% (71/136)			58.0%	8%	(255-107)/255 = 148/255 = 58%
<b>Output indicators*</b>												
1. Percentage of decisions rendered out of the total number of cases	36%	36%	36%	36%	36%	7% (119/1816)	12% (255/2075)			12%	-24%	
2. Percentage of decisions rendered within 60 days out of the total number of cases ripe for resolution	50%	50%	50%	50%	50%	34% (52/155)	26% (105/405)			26%	-24%	
3. Percentage of decisions rendered on HOA disputes within 60 days out of the total number of HOA cases ripe for resolution	40%	40%	40%	40%	40%	20% (26/131)	27% (60/221)			27%	-13%	

\* as of the quarter

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